



COME AS A GUEST, LEAVE AS A FRIEND AT STAY AT 7.

THIS DOCUMENT DESCRIBES STAY AT 7 POLICY ON FUNDAMENTALS AS:

1. Values
2. Privacy
3. Conditions

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VALUES

Affordable luxury, at home you only use the bedroom to sleep, we understand, therefore our rooms are for sleeping, our Chill is like your living room and our Eat feels like you are standing in your own kitchen.

Your home away from home, come as a guest, leave as a friend! Welcome to a world full of options and opportunities. A world full of color and good vibes. A world where you can play pingpongball, chill in a hammock, do your yoga, and create art in all different ways.

Hotel Stay at 7 is more than just a hotel. It is a home away from home, an office without an actual office and a library without structure. Dance the day away in your room and make new friends during breakfast, lunch and dinner.

One guide line: Respect the building and the people who are in it!

PRIVACY

2.1 introduction

Stay at 7 operates activities in the business of hospitality, which includes offering hotel services, food and beverage facilities and co-working spaces. Stay at 7 is committed to protecting the privacy of all guests who interact with us at any moment during their experience. We treat all the personal data of our guests with great care and we always act in accordance with the applicable national and international data protection legislation including the General Data Protection Regulation (GDPR).

2.2. Who are we?

Stay at 7 operations BV.

Volmerlaan 7, 2288 GC Rijswijk

Registered with the Dutch Chamber of Commerce under number 75717441

2.3. Changes

We may change this Privacy Statement to reflect changes at any time. The most recent version of the Privacy Statement is reflected by the version date located in the top left of this document. All updates and amendments are effective immediately upon notice, which we may give by posting a revised version of this Privacy Statement on the Website. We encourage you to review this Privacy Statement often to stay informed of changes that may affect you, as your continued use of our services signifies your continuing awareness of this Privacy Statement.

2.4 Cookies

Cookies enable us to collect information about the use of our services and to improve and adapt them to the wishes of our visitors. Our cookies provide information regarding personal identification. You can set your browser so that you do not receive cookies. We do not sell your personal data to third parties and only make it available to third parties involved in the process.

2.5 Website

Our website uses Google Analytics. Google Analytics uses cookies and analyzes the use of the website. The IP address sent by your browser as part of Google Analytics is not linked to other Google data. You can prevent cookies from being stored by choosing the appropriate setting in your browser. Please note that in this case you may not be able to use all functions of this website to the full.

2.6 Reservation information

All information provided during the reservation will be stored by us for at least 5 years in the following systems (depending on the method of booking):

- The relevant party where you made the booking (eg Booking.com)
- Microsoft Office
- Booking planner: reservation system (PMS)
- Cubilis: channel manager
- Twinfield: accounting program
- Exact online: billing system

2.7 Guest rights

As a guest you have the right to be removed from the systems after payment of your full payment. You can let us know by sending an e-mail administratie@stayat7.nl. Exceptions are made by company data required by law and government, for example with regard to the tax authorities.

2.8 Camera's

The hotel uses camera surveillance. When staying at our hotel, you as a guest agree to the fact that recordings can be made. These are only used if there are demonstrable safety instructions for this. The images are stored for a maximum of 2 weeks.

CONDITIONS

3.1 Booking process

Bookings can be made by all online travel agents or direct via our reception or hotel website.

3.2 Check in procedure

Unless agreed otherwise the hotel will make the room available to the guest on the check in date at 3pm local time at the location.

3.3 Check out procedure

Unless agreed otherwise the guest must check out on the check out date before 12:00 (noon) local time at the location.

3.4 Payments

The hotel does not have any cash. Neither are cash payments accepted and no cash is available for change. Payments of the room night will happen via credit card, in 48 hours prior to arrival. Unless pre payment by bank has been done, or if agreed differently. Guests are asked to identify themselves with a valid identification (passport or drivers license) and a valid credit card or bank pre-payment. The name of the guest, name on the identification and the name of the credit must be identical, and must be shown upon check in.

3.5 Cancellation

To all of our transactions the UVH guidelines are applicable (www.khn.nl/uvh-nl), unless stated differently in our written communication